PSU Derogation

<table>
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<tr>
<th>Code</th>
<th>FSC-DER-2020-005</th>
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<td>Requirements</td>
<td>FSC-STD-20-011 Part 1</td>
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**Rationale**
Due to the pandemic of novel coronavirus (COVID-19), vast areas of the world are subject to travel restrictions and many certification bodies have not been able to undertake physical onsite audits for main evaluations. There have been multiple requests from certification bodies for the possibility to undertake the main (initial) evaluation audits of new applicants remotely. This is expected to be a short-term measure till the COVID-19 situation improves and the related health risks and travel restrictions/social distancing restrictions are no longer applicable.

**PSU conclusion**

**Scenarios for applying this derogation:**
This derogation applies to main evaluations in situations where:
- CBs assess there is a health risk involved in implementing an on-site audit; or
- auditors are prevented from conducting an on-site audit due to travel restrictions.

**Preconditions for conducting desk audits for main evaluations:**

1. CBs shall have a documented policy, procedure, or both, outlining the process to be implemented in case an audit is affected by the novel coronavirus (COVID-19) pandemic. This shall include:
   - A method for assessing whether an on-site audit can be replaced with a desk audit, and
   - A description of the desk audit methods to be applied, and
   - A process to implement the reporting and record keeping requirements of this derogation.

2. CBs and certificate holders shall:
   - have the technical and operational capacity to conduct audits remotely, and
   - agree on a secure and confidential data transmission and
   - ensure the availability of key staff.

   **NOTE:** This requirement shall include all sites/group members covered in the application, and any contractors who are physically handling the material.

3. CBs shall utilize information and communication technology (ICT) to evaluate the applicant.

4. Desk audits should be conducted on the basis of:
- virtual video meetings / virtual company tour,
- interviews with relevant people of the certificate holder and stakeholders,
- relevant documents and records,
- other best available information.

Certification bodies may conduct desk audits for main evaluations of Chain of Custody and Project certification applicants according to the following requirements:

1. Prior to conducting a main evaluation, the information obtained by the CB from the applicant shall be sufficient to conduct the risk assessment according to the requirements in this derogation (see FSC-STD-20-001 V4-0 Clause 4.1.3).

2. The certification body can demonstrate that the full scope of the audit can be covered remotely, and it is possible to evaluate with adequate assurance the conformity of the applicant to the normative requirements.

3. CBs shall conduct a risk assessment of each applicant according to the scenarios/ factors provided in Annex A to determine the option of conducting a fully remote audit (low risk), a partially remote audit (medium risk), or if a mandatory on-site audit is required (high risk). The risk assessment is to be undertaken at the level of a single site and not at the certificate level. For multi-site certificates, the risk assessment shall be undertaken for each participating site (or for each site selected by sampling) during the evaluation audit.

4. When an applicant falls into more than one risk category, the CB shall adopt the precautionary approach and apply the audit type of the higher category.

5. Applicants with **medium risk** shall be audited in a two-stage audit process: A Stage 1 initial desk audit which can lead to certificate issuance, followed by a Stage 2 on-site audit, to be undertaken when the related health risks have abated and/or travel restrictions are no longer applicable or at the first surveillance evaluation (see Clause 6, below), whichever is earlier. A certificate can be issued on successful completion of Stage 1.

6. The first surveillance evaluation after certification shall be conducted within twelve (12) months after the date of the desk audit. Failure shall lead to the suspension of the certificate.

7. Any scenario not covered in Annex A shall be considered as ‘high-risk’. In such cases, CBs may approach PSU to provide further instructions.

**NOTE:** This derogation may be modified/ updated based on additional information regarding risk levels categories.
8. CBs shall retain documented evidence for each case where this derogation has been applied and document the justification in the audit report.

9. CBs shall submit an aggregated quarterly report to FSC on audits conducted according to this derogation. The first report shall be submitted by the end of June 2020 (FSC will provide the report template).

### Scope of derogation

- ☑ Generic (applicable by all certification bodies)
- ☐ Specific (applicable only upon individual request and PSU confirmation)

#### Approval date

08 May 2020

#### Effective date

11 May 2020

#### Period of validity

Until 31 December 2020. This derogation will be regularly reviewed prior to the end of the validity date and updated and possibly extended as necessary.

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**Annex A: Risk determination for undertaking remote main evaluation audits**

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<th>Scenario</th>
<th>Low risk</th>
<th>Medium risk</th>
<th>High risk</th>
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| **Traders** | • without physical possession  
• with physical possession, but restricted to storage/trading in finished and labelled products | • With physical possession and trading in unfinished/non-labelled products |                                                                                  |
| **Primary and secondary producers/processors/printers and related services** | • Exclusively handling certified products made of single input material (e.g., whole site deals with FSC 100%)  
• All inputs to production are eligible inputs according to Table B in FSC-STD-40-004, and physical segregation is not required | • Use of either percentage or credit system with/without multiple product groups | • High complexity with management and uses of all control systems. |
| **Non-eligible input entering the supply chain** | • Risk mitigated by temporal separation of material | • Risk mitigated by identification of material  
• Risk mitigated by physical separation of materials if | • Risk mitigated by physical separation of materials |
**Contractors/out-sourcing activities**
- Low risk contractors or High-risk contractors with low risk categorization as per Clause 9.3 of FSC-STD-20-011
- Low risk contractors but with identified risk of improper additions or mixing by the contractors at the contracting facility
- High risk contractors as defined in Clause 9.2 of FSC-STD-20-011

**Sourcing reclaimed materials**
- Supplier audit program undertaken by another FSC accredited CB
- Reclaimed material classification can be demonstrated through objective evidence upon receipt.
- Supplier audit program undertaken by applicant organization *and* reclaimed material classification through objective evidence not possible.

**Sourcing CW through implementation DDS as per requirements of FSC-STD-40-005 standard**
- Low risk of origin, *and*
- Low risk of mixing
- Specified risk for origin (mitigation measures do not require field level verification) *and*
- Low risk of mixing
- Specified risk for origin (mitigation measures require field level verification) *or*
- Specified risk of mixing that can be mitigated only by physical separation.

**Group and multi-site certification**
- Normal risk** participating site**
- High risk participating site* which meets remote audit requirements for reclaimed materials sourcing, CW sourcing and for contractors
- High risk participating site*

**Other risk factors**
- Custom manufactured products with individual conversion factors
- Project certification
- Unresolved complaints/disputes regarding the organization’s conformity to the requirements of FSC standards

*High-risk participating site*: A participating site operating a controlled wood verification program or due diligence system according to FSC-STD-40-005, a supplier audit program for reclaimed materials according to FSC-STD-40-007, or high-risk outsourcing to a non-FSC-certified contractor.

**Normal risk participating site**: A participating site that does not conduct any of the activities considered ‘high risk’ above.