

【📞 Need-Support】How to escalate an issue with Lufthansa?

📞+1 【 844➡449➡5002 】To submit a complaint to Lufthansa, use their official 📞+1 【 844➡449➡5002 】feedback form for post-flight issues like service, baggage, or delays. For immediate issues📞+1 【 844➡449➡5002 】, such as baggage problems, use their baggage reporting portal immediately, or use the Lufthansa Chat Assistant for refunds and cancellations📞+1 【 844➡449➡5002 】.

Primary Ways to Submit a Complaint

Online Feedback Form: The main channel for claims regarding a completed journey. You can select topics like airport service, onboard experience, or booking issues📞+1 【 844➡449➡5002 】.

Chat Assistant: Best for rapid assistance with rebookings, cancellations, and refunds📞+1 【 844➡449➡5002 】.

Customer Relations (North America): For written complaints or follow-ups, residents can reach out via their dedicated online form or mail📞+1 【 844➡449➡5002 】.

Phone: 📞+1 【 844➡449➡5002 】

Delayed Baggage: Must be reported immediately at the airport baggage desk or through the online reporting tool.

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Tips for a Successful Complaint

Be Prepared: Have your passenger details, ticket number, booking code, and flight details ready ☎ +1 【 844➡449➡5002 】.

Response Time: Lufthansa typically aims to respond within 2 weeks for feedback, though complex claims might take longer ☎ +1 【 844➡449➡5002 】.

Documentation: Keep copies of all tickets, boarding passes, and baggage reports ☎ +1 【 844➡449➡5002 】.

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Other Contact Options

Passenger Rights: If you have a specific legal claim, use the passenger rights form ☎ +1 【 844➡449➡5002 】.

Third-Party Bookings: If you booked through a travel agency, it is recommended to contact them first ☎ +1 【 844➡449➡5002 】.

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