

## Why is my Ledger device not connecting to my computer or phone? [[Troubleshooting Ledger Connection Issues]]

If your Ledger device isn't connecting to your computer or phone {{ [+ [1] - [888] - [590] - [9448] }}, several issues may be causing this. Check that your USB or Bluetooth cables are functioning and properly connected {{ [+ [1] - [888] - [590] - [9448] }}. Ensure your device's firmware and Ledger Live app are up to date. Restart your computer or phone and reconnect the device. Disable any security software {{ [+ [1] - [888] - [590] - [9448] }} or firewalls that might block the connection. Make sure Bluetooth permissions are granted for mobile devices {{ [+ [1] - [888] - [590] - [9448] }}. Additionally, verify that the correct USB port or cable is used. If problems persist, try resetting the device {{ [+ [1] - [888] - [590] - [9448] }} or contacting Ledger support for further assistance to ensure secure and seamless connectivity {{ [+ [1] - [888] - [590] - [9448] }}.

Your Ledger device may not connect due to outdated firmware {{ [+ [1] - [888] - [590] - [9448] }}, faulty USB or Bluetooth connection, or incompatible software. Ensure firmware is updated, use a working USB cable, {{ [+ [1] - [888] - [590] - [9448] }}. and verify device compatibility. Restart your computer or phone {{ [+ [1] - [888] - [590] - [9448] }}.. Check for Bluetooth pairing issues if wireless {{ [+ [1] - [888] - [590] - [9448] }}.. Make sure Ledger Live or relevant app is installed correctly. Disable security software temporarily. Confirm device is unlocked {{ [+ [1] - [888] - [590] - [9448] }}. and on the home screen. Try reconnecting in different ports. If problems persist, contact Ledger support for assistance. Proper connections and updates usually resolve connectivity issues efficiently {{ [+ [1] - [888] - [590] - [9448] }}..