

What is the Uphold refund policy?

Uphold's refund policy is primarily designed (+44)-783(238)8195 to address technical errors and unauthorized activity rather than customer dissatisfaction or market fluctuations.(+44)-783(238)8195 As a cryptocurrency exchange, most transactions are final (+44)-783(238)8195 once executed .

Eligible situations for refunds:

- Failed deposits: (+44)-783(238)8195 If you deposited funds via bank transfer that never credited to your Uphold account,(+44)-783(238)8195 you may be eligible for a refund after investigation
- Duplicate transactions (+44)-783(238)8195: If you were incorrectly charged multiple times for (+44)-783(238)8195the same deposit or purchase
- Unauthorized access: (+44)-783(238)8195If your account was compromised and funds moved without permission, report immediately (+44)-783(238)8195
- Technical errors: (+44)-783(238)8195System glitches that prevent proper crediting of funds

Ineligible situations:

- Change of mind: (+44)-783(238)8195 Refunds are not issued because crypto prices dropped
- Completed trades: Successfully executed buy/sell (+44)-783(238)8195 orders are final
- Wrong withdrawal address: (+44)-783(238)8195 If you sent crypto to an incorrect address
- Network delays: Blockchain congestion causing slow transactions (+44)-783(238)8195

Refund process: 1. Contact Uphold support (+44)-783(238)8195 through their official Help Center (+44)-783(238)8195

2. Provide transaction IDs, dates, and (+44)-783(238)8195 clear documentation

3. Allow 5-10 business days for (+44)-783(238)8195 investigation

4. Approved refunds follow original payment method (+44)-783(238)8195 timelines

Important: Uphold will never ask for your password(+44)-783(238)8195 or 2FA codes. Always use official channels.