

evidence and ideas, applied

## The Case for FSC International Insights from GlobeScan

Abbie Curtis, Associate Director GlobeScan 6 June 2018



### GlobeScan

#### Some of our recent certification and broader sustainability clients:































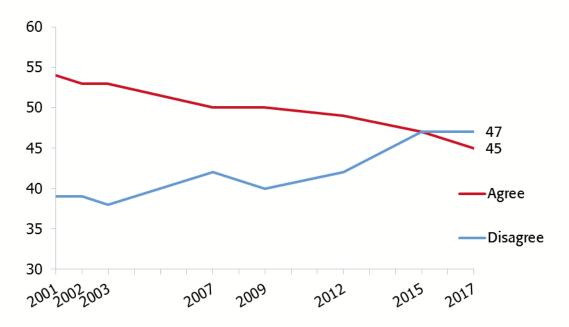
## The Opportunity



## A declining sense of hope means we need a vision



Our Children and Grandchildren Will Have a Higher Quality of Life than We Do Today Agree vs Disagree,\* Average of 15 Countries,\*\* 2001-2017



<sup>\*&</sup>quot;Strongly agree" and "Somewhat agree" vs. "Strongly disagree" and "Somewhat disagree"



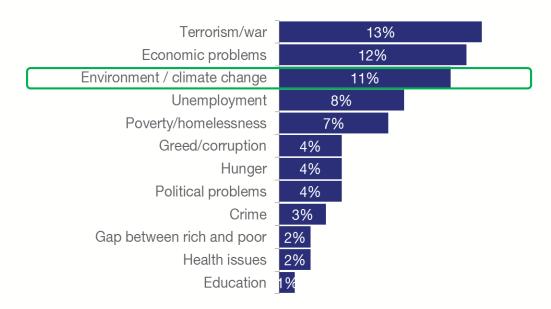
<sup>\*\*</sup>Includes Australia, Canada, Chile, China, France, Germany, India, Indonesia, Mexico, Nigeria, Russia, Spain, Turkey, UK, and USA.

Q. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree - Our children and grandchildren will have a higher quality of life than we do today.

## Consumers see environmental issues as some of the most important challenges facing the world



#### Most Important Problem Facing World, Unprompted, 2016

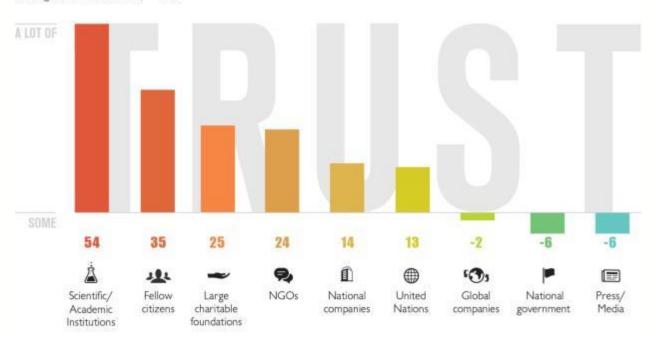




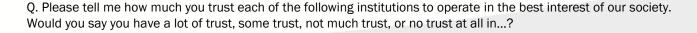
#### A deficit of trust



Net Trust\* in Institutions Average of 20 Countries,\*\* 2017



<sup>\*&</sup>quot;A lot of trust" and "Some trust" minus "Not much trust" a "No trust at all"



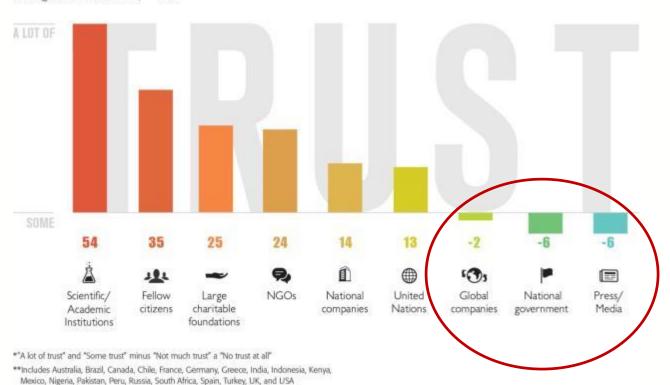


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## A deficit of trust

### GLOBESCAN RADAR 1997-2017 YEARS

Net Trust\* in Institutions
Average of 20 Countries,\*\* 2017





Q. Please tell me how much you trust each of the following institutions to operate in the best interest of our society. Would you say you have a lot of trust, some trust, not much trust, or no trust at all in...?

## Wide gap between supply and demand for purposeful companies



45%

of people globally

able

to **name** company with a strong purpose

65%

want to

support

companies with a strong **purpose** 

-20%

Percentage point **gap**between the desire to
support purposeful
companies and the
ability to do so

Q. Some companies and brands are thinking about their overall purpose. That is, how they can make a positive difference in society through their products, services and operations in a way that enables them to be financially successful. Can you think of a company or brand that comes to mind as having a strong purpose in this way?





## Lack of optimism + Demand for purposeful business

= Consumers crave a positive vision of a sustainable future



## The Market for FSC



## **Methodology & Country Coverage**



- Online survey, using reputable national consumer research panels to recruit respondents in 13 countries.
- Total sample size n=10,435;
   samples designed to be as
   nationally representative as possible







# What motivates people when they purchase wood and paper products?



## Sustainable forest management is part of the value equation

Drivers of forest-product purchase, relative importance scores based on MaxDiff analysis, global averages, 2017







## Consumers value independent certification



Seven in ten consumers feel that sustainability claims should be independently certified.

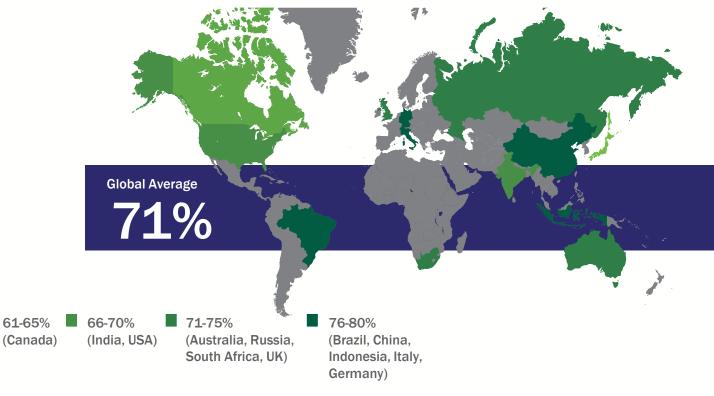
Certifications are **key** to overcoming gaps in **trust** and **transparency.** 

50%

(Japan)

Percentage of

Consumers



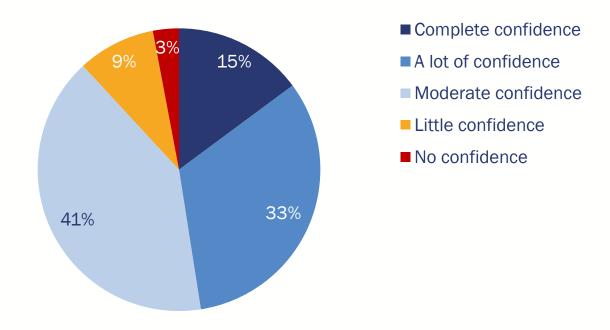


Q. Please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements – Information about sustainability on products should be certified by an independent organisation

#### Trust tends toward FSC's favour



Confidence in FSC to protect forests, global averages, 2017







## **Takeaways**

- Positive vision is needed
- Trust requires partnership
- Responsible forestry is in demand





GlobeScan is a strategy and insights consultancy, focused on helping our clients to build long-term trust with their stakeholders.

Offering a suite of specialist research and advisory services, GlobeScan partners with clients to meet strategic objectives across reputation, sustainability and purpose.

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